

Job Description		
Title	Service Group	Post Ref
Community Transport Officer	Highways and Transport	
Grade 5		
Joh Durnoso		

Job Purpose

To be responsible to the Team Manager for the development of the Community Transport Sector to deliver the Place Strategy.

Key Responsibilities

- 1. Contribute towards local bus and community transport strategy development and ongoing local bus reviews.
- 2. Advice the Community Transport sector on transport legislation to ensure compliance with legislation and inform commercial and charitable development.
- 3. To advise Community Transport Sector on business and resource planning
- 4. Identify and advise the Community Transport Sector on the preparation of bids to Government, National Lottery and Charities i.e. DfT Minibus fund, Waites Foundation, and District Councils.
- 5. Advise the Grant Aid monitoring team on Community Transport projects funded from Local Improvement Scheme monies.
- 6. To manage and monitor a Community Transport Sustainability and Innovation fund circa £50k per annum.
- 7. Contribute to the preparation of consultants briefs and help manage and monitor the commissions.
- 8. To research best practice within the sector and share with Local Community Transport providers.
- 9. To prepare consultation responses to Government on Transport legislative changes.
- 10. To be responsible for the Notts Community Transport Forum to exchange best practice and facilitate joint working.
- 11. Promote the development of internal and external partnerships within the Council, other Councils, Passenger Transport Companies, private employers, NHS and the Third Sector.

Key Accountabilities

- 1. To be accountable for the specified service targets as agreed with the Team Manager.
- 2. Effective input into the formulation of internal and external bids for funding for Community Transport Improvements.
- 3. Effective advice to the Community Transport Sector on legislative changes and to NCC officers.
- 4. Manage the budget for the Community Transport Sustainability and Innovation fund
- 5. Effective input into the development of Partnerships.
- 6. Effective input into service reviews and business plans including the Local Bus review.
- 7. Preparation of reports for senior officers and councillors



This will include SLA's where appropriate.

12. Provide relevant advice, guidance and reports for senior officers, Team Managers and Councillors.

The post holder will perform any duty or task that is appropriate for the role described

Person Specification

Education and Knowledge

- 1. Evidence of continuous professional development.
- 2. NVQ level 3 in business management or equivalent and/or specific qualification in a relevant field.
- 3. Knowledge of budget management and monitoring.
- 4. Knowledge of transport policy and the role of Passenger Transport to help deliver national and local objectives.
- 5. Knowledge of transport legislation incl. O'licence, S19 and S22 permits, taxi and carshare legislation
- 6. Knowledge of bid preparation for external funding.
- 7. Knowledge of County Council policies and procedures including procurement guidelines.

Personal skills and general competencies

- 8. A high level of personal drive and commitment to excellent customer care and the ability to set an example for other staff.
- 9. Anticipates customer needs to provide excellent service continually striving to improve efficiency and effectiveness.
- 10. Strong interpersonal skills to gain the agreement and acceptance of others including colleagues, senior managers and customers.
- 11. Ability to make decisions and solve problems to meet operational targets, involving devising solutions and prioritising the resources available.
- 12. Ability to meet agreed objectives and delivery targets by the effective use of resources.
- 13. Ensures the Council's policies for fairness and respect are delivered including setting high personal standards.



Experience

- 14. Experience of the delivery of projects in the area of passenger transport or its associated infrastructure.
- 15. Experience of analysing of management and budget data and preparing reports for Senior Officers.
- 16. Experience of verbal and written communication with partners and customers.
- 17. Experience of contributing towards business planning.
- 18. Experience of preparing bids
- 19. Experience of contract procurement, contract monitoring and monitoring budgets.
- 20. Experience of working in across County Council departments and with external organisations.

Role Dimensions

Core area/s of responsibility

- 21. To advise the Community Transport sector (16 organisations) on legislative changes which may impact on their operations
- 22. To advise the sector on business planning and development to improve long term sustainability and help the County Council achieve the Place Strategy outcomes incl. training, recruitment and marketing
- 23. To advise the sector on bidding opportunities such as the DfT minibus fund £25m.
- 24. To support the development of Community Strategy development.
- 25. To advise on the development of partnerships with internal and external bodies.
- 26. To ensure all project procurement is in line with NCC financial regulations and ensure projects are delivered on time and too budget.
- 27. Financial Responsibility for the Community Transport Innovation and Sustainability fund up to £50k per annum.