

Department Adult Social Care and I	Public Health	Post Ref.
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ng care and support to vulnera		
	Key Accountabilities	S
re you live, your experience ed service to the people in are a representative of at to your role and engage dentiality in relation to become known to you during ings of the work you perform elating to your role and ctively as a team as well as rorking environment which is o all. our own health, safety and pontrol that of other persons	 You will be reactive the community of the co	quired to work in one or more of our services. her working with people in their own homes hity, working in day services buildings with rning and or physical disabilities,working in a vice, which provides short breaks for adults lisabilities; a residential home for people with lities. equired to participate in the provision of a personal care n accordance with the person's plan of care equired to carry safe and well checks in the phone of people with access to food or medication under the direction and support of a n a person centred way with individuals that
	Adult Social Care and I	Adult Social Care and Public HealthIng care and support to vulnerable adults living in NottiIng care and support to vulnerable adults living in NottiIng care and support to vulnerable adults living in NottiIng care and support to vulnerable adults living in NottiIng care and support to vulnerable adults living in NottiIng care and support to vulnerable adults living in NottiIng care and support to vulnerable adults living in NottiIng care and support or in one of ourIng care are presentative ofIng are a representative ofIng to your role and engageIdentiality in relation toIngs of the work you performIng to your role andIng to your duties.Ing to

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Education and Knowledge	Personal skills and general competencies
No qualifications are required for this post as we will provide you with the required training. You will require a basic level of literacy and numeracy.	 A kind and caring nature Works efficiently, effectively and actively looks for ways of improving services and outcomes for individuals. Able to work well alone as well as in a team.
Previous experience and qualifications in this field are an advantage	 Works well in a crisis Shares the Council's commitment to providing a safe environment for individuals and staff
Experience	 Treats all with respect and consideration
No previous experience is necessary as we will provide you with the training and support you need	
Role Dimensions	
 Ability to follow Care and Support Plans Ability to communicate verbally and in writing Have an awareness of health and safety A flexible approach to rotas and duties Be able to work in a way that supports people's rights and ind Be able to work in a way that preserves dignity and respect for 	•

Date: August 2020



Title Social Worker (Newly Qualified Band A)	Department Adult Social Care, Health & Public Protection	Post	t Ref
	f individual needs and the initiation and co-ordinati al work practice, choice and control to ensure that		
Key Responsibilities		Key Accountabilities	
 then initiate and co-ordinate of a range of independence. Be responsible for the identification of por access to those services as required. Promote a Strength Based Approach whe independence and wellbeing at every op needs, risks and uncertainties to meet the for long term care and support. Identify community and other natural sup using preventative/universal services and Social Care Strategy. Monitor and review ongoing service provi coordinated, with a focus on wellbeing an have been considered. Provide professional information, advice staff and colleagues, by building positive? To undertake and develop skills in using safeguarding work as a Safeguarding Of Maintain a social work caseload whilst compropriate supervision and support. 	tential re-ablement opportunities and provide ich embeds the ethos of promoting portunity, ensures people can assess their own eir short- and long-term goals, delaying the need port resources, maximising individual's assets d other funding sources, in line with the Adult sion, ensuring all parties involved are fully d outcomes, and that all alternative solutions and support to people and their carer`s, other relationships and partnerships. the Mental Capacity Act and in undertaking	own performance.2. Accountable for the undertaken.3. Alert managers of	d be accountable for e quality of the work issues that could ormance or budget. o meet specific nin agreed ntaining appropriate ements. working contribute to a ent which is safe, upportive to all, in elevant legislation care of your health, and that of other be affected by the

 Organise and manage your workload independently, under the supervision and guidance of the Advanced Social Work Practitioner and/or Team Manager. Lision and possible with least providers and support petuadys to deliver better. 	
11. Liaise and negotiate with local providers and support networks to deliver better outcomes.	
12. Contribute to practice and service development.	
13. Always have regard for the confidential nature of the work and not to discuss or disclose information to unauthorised parties.	
The post holder will perform any duty or task that is appropriate for the role described within their grade.	

Person Specification Education and Knowledge	Personal skills and general competencies	
 A Social Work Qualification recognised by Social Work England. Registered with Social Work England To have completed or be willing to undertake Assessed and Supported Year in Employment (ASYE). Any additional qualifications or relevant training relevant to service area. For example, British Sign Language or Deaf/Blind qualification. Detailed knowledge of community care services within a health or social care setting. Detailed knowledge of legislation in relation to adult services Detailed knowledge of current adult social care and health policy drivers. Proficient knowledge and use of IT systems 	 A full driving licence and access to transport is essential, disabled employees who are unable to drive because of their disability will be able to use taxis to carry out their duties. A high level of personal drive and commitment to excellent customer care and the ability to set an example for other staff. 	
 Experience At least two years' experience of care work gained through training, paid employment or extensive personal experience or voluntary work. Experience of operating as part of a team. Experience of independently managing a workload and prioritising demands and tasks to meet objectives efficiently. Experience of keeping detailed records and constructing reports or formal letter/submissions. Experience of working with the public. Demonstrable experience of using information technology in a range of applications. Experience of Continual Professional Development (CPD) meeting the standards of the professional regulator. 	 Strong interpersonal skills to gain the agreement and acceptance of others including colleagues, senior managers and customers. Ability to make decisions and solve problems to meet operational targets, involving devising solutions and prioritising the resources available. Ability to meet agreed objectives and delivery targets by the effective use of resources. 	
Role Dimensions		
 Undertake assessments which may involve multi professional working or require urgent respon Following appropriate training participate in statutory duties and safeguarding activities under the experienced qualified staff. 		

- 3. Liaise with health and social care colleagues including private and voluntary organisations to ensure quality outcomes for people.
- 4. Contribute to discharge planning in a multi professional environment, when required.
- 5. Participate flexibly in other team duties and activities as appropriate to qualifications and experience as designated by the line manager or supervisor.
- 6. Understand, maintain and apply current departmental policies to casework and work requirements.
- 7. Take up opportunities for relevant training specific to role and contribute effectively towards development of new systems, processes and ways of working.
- 8. To contribute to the mentoring of new workers and students on placement with the team, with support.
- 9. Undertake and implement health and safety risk assessments in relation to the provision of community-based services and in relation to vulnerable adults.
- 10. Participate in duty systems in accordance with local practices, including responding to urgent situations and offering specialist advice and guidance to the Customer Service Centre and service advisers and colleagues within the multi-disciplinary team.

Please attach a structure chart

Date: 4.12.19

Nottinghamshire County Council			
Title	Department		Post Ref.
Experienced Social Worker (Band B) Job Purpose	Adult Social Care, Health & Public Pro	tection	
To be responsible for both the assessment of individu	al needs and the initiation and co-ordin	ation of a range of outcomes to	meet them
promoting the principles of a strength-based approact			
people can assess and manage their own needs, risk	•		,
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Key Responsibilities		Key Accountabilities	
 Maintain a complex caseload and be responsible and review of complex individual needs and then outcomes to meet them that promote independen Undertake assessments using a range of health a contributing to continuing healthcare assessment Be responsible for the identification of potential R access to those services as required. Promote a Strength Based Approach which ember independence and wellbeing at every opportunity own needs, risks and uncertainties to meet their s the need for long term care and support. Identify community and other natural support reso using preventative/universal services and other function Care Strategy. Monitor and review ongoing service provision, ensi- coordinated, with a focus on wellbeing and outcom have been considered. Liaise and negotiate with local providers and supp- outcomes. Provide professional detailed information, advice carers, staff and colleagues, by building positive r 	initiate and co-ordinate a range of ce. and social care tools, for example, s. eablement opportunities and provide eds the ethos of promoting , ensures people can assess their short- and long-term goals, delaying ources, maximising individual's assets inding sources, in line with the Adult ouring all parties involved are fully hes, and that all alternative solutions ort networks to deliver better and support to people and their elationships and partnerships.	 Maintain professional Social and be accountable for or Accountable for the quality undertaken. Alert managers of issues the quality, budget or performation concerns arising from men Assist managers to meet stargets within agreed resounds. Assist team in maintaining partnership arrangements. Maintain effective working contribute to a working envisate, considerate and supp accordance with relevant the policy. Take reasonable care of you and welfare and that of oth may be affected by the per- duties. 	own performance. of the work nat could affect ance, including toring other staff. pecific service urces. appropriate relationships and vironment which is portive to all, in egislation and our health, safety er persons who

10. Undertake the role of Approved Adult Mental Health Practitioner (AMHP) or Best Interests Assessor (BIA) or Approved Mental Capacity Professional (ACMP), when trained and approved.	
11. Contribute to practice and service development including advising, mentoring and assisting less experienced staff.	
12. Organise and manage your workload independently, whilst continuously developing skills and experience, under supervision and guidance of the Advanced Social Work Practitioner and/or Team Manager.	
13. Always have regard for the confidential nature of the work and not discuss or disclose information to unauthorised parties	
The post holder will perform any duty or task that is appropriate for the role described within their grade.	

Education and Knowledge

- 1. A Social Work qualification recognised by the Health and Care Profession Council (HCPC).
- 2. Registered with Social Work England or equivalent body and evidence of continuous professional development.
- 3. Additional qualifications or training relevant to the service area, for example, British Sign Language, blind / deaf qualification.
- 4. Evidence of relevant post graduate study or post qualifying award.
- 5. Detailed knowledge of community care services within health or social care settings.
- 6. Detailed knowledge of the legislation and policy in relation to adult community care services.
- 7. Detailed knowledge of current adult social care and health policy drivers.

Experience

- 1. At least two years post qualification experience which clearly evidences the ability to undertake social work tasks and responsibilities within complex and demanding situations where elements of risk will be present.
- 2. Experience of operating as part of a team and assisting others in their work.
- 3. Experience of independently managing workload and prioritising demands and tasks to meet objectives effectively.
- 4. Experience of keeping detailed records and constructing reports or formal letter / submissions.
- 5. Experience of working with members of the public who require support with complex issues.

Personal skills and general competencies

- 1. A full driving licence and access to transport is essential, disabled employees who are unable to drive because of their disability will be able to use taxis to carry out their duties.
- 2. A high level of personal drive and commitment to excellent customer care and the ability to set an example for other staff.
- 3. Strong interpersonal skills to gain the agreement and acceptance of others including colleagues, senior managers and customers.
- 4. Ability to make decisions and solve problems to meet operational targets, involving devising solutions

6. Demonstrable experience of using information technology in a range of applications.7. Experience of operating as a Safeguarding Enquiry Officer.	and prioritising the resources available.
 Experience of negotiating with partner agencies to achieve objectives. Evidence of Continual Professional Development (CPD) meeting the standards of the professional regulator 	5. Ability to meet agreed objectives and delivery targets by the effective use of resources.

Role Dimensions

- 1. Undertake complex assessments where elements of risk enablement and safeguarding are common, and urgent responses may be required within a multi-professional environment.
- 2. Will be trained as or expected to train as an AMPH or AMCP (BIA) and /or Practice Educator dependent on the needs of the service.
- 3. Contribute towards the skills development of other social care staff, providing professional expert oversight, support, guidance and advice to other professionals, including mentoring new workers
- 4. Act as a Practice Educator when trained and take social work students on a regular basis
- 5. Contribute towards the discharge planning in a multi professional environment when required.
- 6. Undertake statutory duties and responsibilities including safeguarding investigations, risk assessments and associated activities.
- 7. Liaise with health and social care colleagues including private and voluntary organisations to ensure quality outcomes for people.
- 8. Participate flexibly in other team duties and activities as appropriate to qualifications and experience as designated by the line manager or supervisor.
- 9. Understand, maintain and apply current departmental policies to casework and work requirements.
- 10. Take up opportunities for relevant training specific to role and contribute effectively towards development of new systems, processes and ways of working.
- 11. Undertake and implement health and safety risk assessments in relation to the provision of community-based services and in relation to vulnerable adults.
- 12. Participate in duty systems in accordance with local practices, including responding to urgent situations and offering specialist advice and guidance to the Customer Service Centre, service advisers and colleagues within the multi-disciplinary team.
- 13. Participate in countywide rotas for AMPH or BIA/ AMCP as relevant.

please attach a structure chart

Date: 4.12.19



) I	Nottingh	namshi	re
	County (

Title Occupational Therapist (Newly Qualified Band A)	Department Adult Social Care, Health & Public Protection		Post Ref
Job Purpose			
To be responsible for the occupational therap	y assessment of individual needs and the initiatio rength-based approach, choice and control, and erformance needs, risks and uncertainties.		
Key Responsibilities		Key Accountabl	ilities
 Be responsible for the occupational the of individual needs and initiate and co- promote independence. Be responsible for the identification of access to those services as required. Promote a Strength Based Approach w independence and personalisation, to their own needs, risks and uncertaintie meet their identified short- and long-ten- support. Identify community and other natural s and capabilities by using preventative/ line with the Adult Social Care Strategy Monitor and review ongoing service pre coordinated, with a focus on wellbeing have been considered. Provide professional information, advic staff and colleagues, by building positive To undertake and develop skills in usir work in relation to occupational therapy case experience, with appropriate supervisio Following appropriate training, underta using a range of health and social care 	ensure that people can assess and manage s within their chosen living environment and rm, delaying the need for long term care and upport resources, maximising individual's assets universal services and other funding sources, in y. ovision, ensuring all parties involved are fully and outcomes, and that all alternative solutions ce and support to people and their carers, other ve relationships and partnerships., ng the Mental Capacity Act and safeguarding y specific issues. load whilst continuously developing skills and	 Maintain prot therapy stand for own perfor Accountable undertaken. Alert manage affect quality Assist manage service targe resources. Assist team in partnership a Maintain effer relationships working envir considerate a accordance wand policy. Take reason safety and w persons who performance Exercise pro operating an equipment, w 	fessional occupational dards and be accountable

design specifications, moving and handling risk assessments, Mental Capacity assessments and Continuing Healthcare assessments.	council or provided or issued by a third party for individual or collective use in the performance of your duties.
 Organise and manage your workload independently, under the supervision and guidance of the OT senior Practitioner and/or Team Manager. Liaise and negotiate with local providers and support networks to deliver better 	
outcomes. 12. Contribute to practice and service development.	
 Always have regard for the confidential nature of the work and not to discuss or disclose information to unauthorised parties. 	

Education and Knowledge

- 1. An Occupational Therapy Qualification recognised by the Health and Care Professions Council (HCPC).
- 2. Registration with HCPC
- 3. To have completed or be willing to undertake the OT Assessed and Supported Year in Employment (ASYE), or able to provide evidence of post graduate continued professional development that includes up to date evidence of mandatory and service-related training.
- 4. Any additional qualifications or relevant training relevant to service area.
- 5. Detailed knowledge of community care services within a health or social care setting.
- 6. Detailed knowledge of legislation in relation to adult social care services and occupational therapy.
- 7. Detailed knowledge of current adult social care, health and housing policy drivers.
- 8. Proficient knowledge and use of IT systems

Experience

- 1. At least two years' experience of care work gained through training, paid employment or extensive personal experience or voluntary work.
- 2. Experience of operating as part of a team.
- 3. Experience of independently managing an occupational therapy workload and prioritising demands and tasks to meet objectives efficiently.
- 4. Experience of keeping detailed records and constructing reports or formal letter/submissions.
- 5. Experience of working with the public.
- 6. Demonstrable experience of using information technology in a range of applications.
- 7. Experience of negotiating with representative of partner agencies to achieve objectives.
- 8. Evidence of Continual Professional Development (CPD) meeting the standards of the professional regulator.

Personal skills and general competencies

- 1. A full driving licence and access to transport is essential, disabled employees who are unable to drive because of their disability will be able to use taxis to carry out their duties.
- 2. A high level of personal drive and commitment to excellent customer care and the ability to set an example for other staff.
- 3. Strong interpersonal skills to gain the agreement and acceptance of others including colleagues, senior managers and customers.
- 4. Ability to make decisions and solve problems to meet operational targets, involving devising solutions and prioritising the resources available.
- 5. Ability to meet agreed objectives and delivery targets by the effective use of resources.

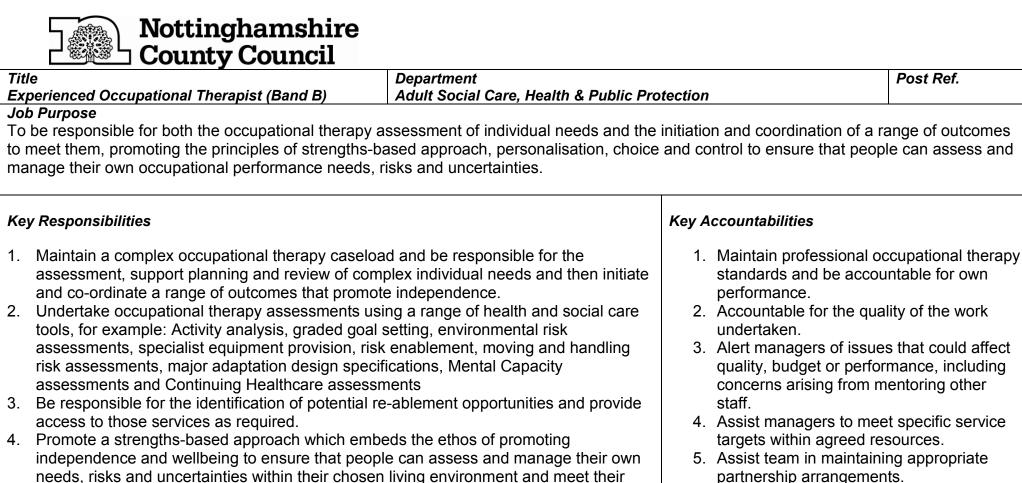
Role Dimensions

- 1. Undertake occupational therapy assessments which may involve multi professional working or require urgent responses.
- 2. Assess the individual's functional abilities, needs and potential for independence in relation to an activity and the environment.
- 3. Where appropriate, design, implement, monitor and review Reablement Programmes that are person centred, have clear goals and are tailored to meet individual needs
- 4. Demonstrate appropriate techniques to persons, carers and staff in order to maximise people's independence.
- 5. Contribute towards the discharge planning in a multi professional environment when required.
- 6. Contribute towards the training and skills development of other social care staff and provide professional expert occupational therapy advice

- 7. Construct documents, reports and specialist assessments, as appropriate and required. E.g. Risk enablement plans, moving and handling assessment and plans, specialist equipment funding applications, housing assessments and recommendations for major adaptations.
- 8. Following appropriate training, participate in statutory duties and activities under the guidance and supervision of more experienced qualified staff.
- 9. Liaise with health and social care colleagues including private and voluntary organisations to ensure quality outcomes for people.
- 10. Carry out either solo or joint home visits with other professionals where appropriate and contribute to discharge planning in a multi professional environment, when required.
- 11. Participate flexibly in other team duties and activities as appropriate to qualifications and experience as designated by the line manager or supervisor.
- 12. Understand, maintain and apply current departmental policies to occupational therapy casework and work requirements.
- 13. Take up opportunities for relevant training specific to occupational therapy role and contribute effectively towards development of new systems, processes and ways of working.
- 14. To contribute to the mentoring of new workers and students on placement with the team, with support.
- 15. Undertake and implement health and safety risk assessments in relation to the provision of community based services and in relation to vulnerable adults.
- 16. Participate in duty systems in accordance with local practices, including responding to urgent situations and offering specialist advice and guidance to the Customer Service Centre and service advisers and colleagues within the multi-disciplinary team.

Please attach a structure chart

Date: 5.12.19 V2



- identified short- and long-term occupational performance goals.
 Identify community and other natural support resources, maximising individual's assets and capabilities by using preventative/universal services and other funding sources, in line with the Adult Social Care Strategy.
 Mai and biological care Strategy.
- 6. Monitor and review ongoing service provision, ensuring all parties involved are fully coordinated, with a focus on wellbeing and outcomes, and that all alternative solutions have been considered.
- 7. Liaise and negotiate with local providers and support networks to deliver better outcomes.
- 8. Provide professional information, advice and support to people and their carers, staff and colleagues, by building positive relationships and partnerships.
- 9. To undertake safeguarding investigation work in relation to people and their specific occupational therapy issues.

- 6. Maintain effective working relationships and contribute to a working environment which is safe, considerate and supportive to all, in accordance with relevant legislation and policy.
- 7. Take reasonable care of your health, safety and welfare and that of other persons who may be affected by the performance of your duties.
- Exercise proper care in handling, operating and safeguarding any equipment, vehicle or appliance provided, used or issued by the county council or provided or issued by a third party for

10. Undertake the role of Approved Adult Mental Health Practitioner (AMHP) or Best Interests Assessor (BIA) or Approved Mental Capacity Professional (ACMP), when trained and approved.	individual or collective use in the performance of your duties.
 Contribute to practice and service development, including advising, mentoring and assisting less experienced staff. 	
12. Organise and manage an occupational therapy caseload independently, whilst continuously developing skills and experience, with supervision and guidance from the Occupational Therapy Senior Practitioner or Team Manager	
 Contribute to practice and service development, including advising, mentoring and assisting less experienced staff. 	
14. Have regard at all times for the confidential nature of the work and note to discuss or disclose information to unauthorised parties.	
The post holder will perform any duty or task that is appropriate for the role described within t	their grade.

Education and Knowledge

- 1. An Occupational therapy qualification recognised by the Health and Care Profession Council (HCPC).
- 2. Registered with the HCPC and evidence of continuous professional development
- 3. Additional qualifications or training relevant to occupational therapy (or a willingness to train for): British Sign Language, blind / deaf qualification.
- 4. Detailed knowledge of community care services within health or social care settings.
- 5. Detailed knowledge of the legislation and policy in relation to adult community care services.
- 6. Detailed knowledge of current adult social care and health policy drivers.

Experience

- 1. At least two years' post qualification experience which clearly evidences the ability to undertake occupational therapy tasks and responsibilities within complex and demanding situations where elements of risk will be present.
- 2. Experience of operating as part of a team and assisting others in their work.
- 3. Experience of independently managing workload and prioritising demands and tasks to meet objectives effectively.
- 4. Experience of keeping detailed records and constructing reports or formal letter / submissions.
- 5. Experience of working with members of the public who require support with complex issues.
- 6. Demonstrable experience of using information technology in a range of applications.

Personal skills and general competencies

- 1. A full driving licence and access to transport is essential, disabled employees who are unable to drive because of their disability will be able to use taxis to carry out their duties.
- 2. A high level of personal drive and commitment to excellent customer care and the ability to set an example for other staff.
- 3. Strong interpersonal skills to gain the agreement and acceptance of others including colleagues, senior managers and customers.
- 4. Ability to make decisions and solve problems to meet operational targets, involving devising solutions and prioritising the resources available.

 Experience of operating as Safeguarding Enquiry Officer in the context of occupational therapy related investigations. Experience of negotiating with partner agencies to achieve objectives. Evidence of Continual Professional Development (CPD) meeting the standards of the professional regulator 	5. Ability to meet agreed objectives and delivery targets by the effective use of resources.
Role Dimensions	

- 1. Undertake complex occupational therapy assessments where elements of risk management are common and urgent responses may be required, within a multi-professional environment.
- 2. Assess an individual's functional abilities in relation to the occupational tasks and activities that are meaningful to them, identifying the potential for their independence in occupational activities and make strengths-based recommendations that prevent or delay the need for social care.
- 3. Where appropriate, plan, implement and review Reablement or Enablement programmes that are occupation focused, establishing clear person-centred goals tailored to individual needs.
- 4. Make recommendations for provision of highly specialised equipment, including complex moving and handling equipment, assistive technology and or structural major adaptations to meet people's occupational performance needs and outcomes enable them to have greater independence
- 5. Demonstrate appropriate rehabilitative and reabling techniques to people, including carers and staff to maximise the people's independence
- 6. Contribute towards the discharge planning in a multi professional environment when required.
- 7. Will be trained as or expected to train as an AMPH or AMCP (BIA) and /or Practice Educator dependent on the needs of the service
- 8. Contribute towards the skills development of other social care staff, providing professional expert occupational therapy oversight, support, guidance and advice to other professionals, including mentoring new workers.
- 9. Act as a Practice Educator when trained and take occupational therapy students on a regular basis.
- 10. Undertake safeguarding investigations for specific Occupational therapy issues, including risk assessments and associated activities.
- 11. Liaise with health and social care colleagues including private and voluntary organisations to ensure quality outcomes for people.
- 12. Carry out joint visits with other professionals where appropriate and engage multi professional, personal centred support planning.
- 13. Participate flexibly in other team duties and activities as appropriate to qualifications and experience as designated by the line manager or supervisor.
- 14. Understand, maintain and apply current departmental policies to casework and work requirements.
- 15. Take up opportunities for relevant training specific to role and contribute effectively towards development of new systems, processes and ways of working.
- 16. Undertake and implement health and safety risk assessments in relation to the provision of community-based services and in relation to vulnerable adults.
- 17. Participate in duty systems in accordance with local practices, including responding to urgent situations and offering specialist advice and guidance to the Customer Service Centre, service advisers and colleagues within the multi-disciplinary team.

18. Participate in countywide rotas for AMPH/BIA/AMCP as relevant

please attach a structure chart



Title	Department	Post Ref.
Community Care Officer	Adult Social Care, Health and Public Protect	ion
Job Purpose		
To be responsible for strengths based, assessment and	support planning which meets outcomes in line	with the Adult Social care
Strategy.		
Key Responsibilities	Key Accountabilitie	es
	1. Accountable for	own performance
1. Responsible for social care assessments, support p		
individual and carers needs and the initiation and co		the quality of the work undertaken
personalised outcomes that promote independence		
2. Be responsible for the identification of potential real	lement opportunities and 3. Alert managers of	of issues that could affect
provide access to those services as required.	performance	
3. Promote a Strength Based Approach which embeds		
independence and wellbeing at every opportunity, e		s to meet specific service targets
manage their own needs, risks and uncertainties to	5	sources.
long-term goals, delaying the need for long term ca		
4. Identify community and other support resources, ma	•	aintaining appropriate partnership
assets, preventative/universal services and other fu	nding sources, in line with arrangements.	
the Adult Social Care Strategy.		
5. Complete reviews with a focus on wellbeing, outcor		e working relationships and
for money through considering all alternative solution		orking environment which is safe,
6. Provide information, advice and support to people a		supportive to all, in accordance
7. Be able to use the Mental Capacity Act practice frame		islation and policy.
8. Support the work of Safeguarding Officers and Safe		
during the course of enquires (Any tasks must fall s		e care of your health, safety and
by the Safeguarding Officer/Manager).		t of other persons who may be performance of your duties
 Organise and manage your social care workload in appropriate oversight and direction of the line mana 		benomiance of your duties
professional lead.		rdance with policies and
10. Following appropriate training, undertake assessme	-	ind information management and
health and social care tools, for example, contributi		ind mornation management and
care assessments.		
11. Liaise and negotiate with local providers and suppo	t networks to deliver	
better outcomes for people.		
12. Contribute to practice and service development whi	ch may include working	

	flexibly as the service demands. 3. Have regard at all times for the confidential nature of the work and not to discuss or disclose information to unauthorised parties		
-	The post holder will perform any duty or task that is appropriate for the role described within their grade		

- Education and Knowledge
- 1. Relevant Health/Social Care qualification to NVQ level 3, an equivalent qualification or evidence of required skills and experience.
- 2. Knowledge of community care services within a health or social care setting.
- 3. Knowledge of the legislation and policies in relation to adult community care services.
- 4. Knowledge of current Adult Social Care and Health policy drivers.

Experience

- 1. At least two years' experience of work gained through paid employment or extensive personal experience or voluntary work
- 2. Experience of operating as part of a team and assisting others in their work.
- 3. Experience of independently managing and prioritising demands and tasks to meet objectives.
- 4. Experience of keeping detailed records and constructing reports or formal letters/submissions.
- 5. Demonstrable experience of using information technology in a range of applications.
- 6. Experience of negotiating with representative of partner agencies to achieve outcomes.
- 7. Demonstrable experience of using information technology in a range of applications

Personal skills and general competencies

- A full driving licence and access to transport is essential, disabled employees who are unable to drive because of their disability will be able to use taxis to carry out their duties.
- 2. A high level of personal drive and commitment to excellent customer care and the ability to set an example for other staff.
- 3. Strong interpersonal skills to gain the agreement and acceptance of others including colleagues, senior managers and customers.
- 4. Ability to make decisions and solve problems to meet operational targets, involving devising solutions and prioritising the resources available.
- 5. Ability to meet agreed objectives and delivery targets by the effective use of resources e.g. the ability to work flexibly and efficiently.

Role Dimensions

- 1. Flexible participation in other team duties as designated by the line supervisor or manager e.g. duty.
- 2. Assist other members of the team in carrying out their work, including appropriate Safeguarding tasks, according to their grade and under supervision.
- 3. Undertake assessments which may involve multi-professional working or require urgent responses.
- 4. Liaise with Health and social care colleagues including private and voluntary organisations to ensure quality outcomes for service users.
- 5. Carry out joint home visits with other professionals and engage in discharge planning in a multi-professional environment.
- 6. Understand, maintain and apply current departmental policies to case work and work requirements.
- 7. Take up opportunities of training specific to role and contribute effectively towards development of new systems, process and ways of working.
- 8. Undertake and implement health and safety risk assessments in relation to the provision of community-based services and in relation to adults at risk.
- 9. Participate in duty systems in accordance with local practices, including responding to urgent situations.

Please attach a structure chart

Date: