



<b>Job Description</b>		
<b>Title</b>	<b>Department</b>	<b>Post Ref</b>
<b>Residential Care Worker</b>	<b>Children, Families &amp; Cultural Services</b>	
<b>Job Purpose</b> To provide safe, supportive and positive care to all resident children and young people, this will include pro-active involvement in all aspects of their day to day social and educational care. The post holder will follow a rota pattern of work which will include a variety of shift patterns including evening, weekend and bank holidays and on occasions awake-night and sleep-in duties.		
<b>Key Responsibilities:</b>  To offer young people high standard of physical and emotional care.  To provide services efficiently and effectively within organisational policy and statutory requirements.  To provide care within an environment that positively integrates race, culture, gender, disability and sexual orientation.  To ensure that managers are informed of significant matters arising in connection with the Home, issues of Ofsted compliance and/or the young people.  To maintain a current knowledge of legislation, practice issues and developments locally and nationally in their field of work.  To work positively with children and young people with challenging behaviour.  To ensure that children have access to representation and complaints procedure and to act as an advocate for the children and young people.  To work to ensure the Home maintains standards required within National Minimum Standards of Children's Homes.	<b>Key Accountabilities:</b>  Understands and puts into practice the Council's commitment to excellent customer service in meeting customer's needs.  Acts as a personal example and demonstrate a positive working ethos, sharing expertise and helping staff to work more effectively  Bounces ideas off colleagues and peers, seeking input and constructive challenge.  Portray a professional image.  Develops awareness of new practice in their profession and developments within the Council.  Actively supports colleagues to achieve their targets and objectives.  Treats all customers and colleagues with respect, consideration and the appropriate level of confidentiality.  Treats all customers and colleagues with respect and consideration in relation to the Council's code of conduct.  Challenges inappropriate behaviour.  Exemplifies safe working in line with health and safety and safeguarding	

<p>To communicate effectively and professionally verbally, non-verbally, in written form and IT.</p> <p>To establish effective relationships with the local community.</p> <p>To have knowledge of relevant Health and Safety Legislation.</p> <p>To have an understanding and knowledge of child development.</p> <p>To contribute to behaviour management strategies.</p> <p>To implement child care planning.</p> <p>To communicate effectively, professionally and sensitively with children, young people and their families.</p> <p>To work in partnership with other professionals, community groups, voluntary and statutory agencies.</p> <p>To be committed to the ethos and philosophy of group living.</p> <p>To be committed to the County Council's equality policies.</p>	<p>protocols and procedures.</p> <p>Shows understanding of the risk management system</p>
<p><b>The post holder will perform any duty or task that is appropriate for the role described.</b></p>	
<p><b><i>Person Specification</i></b></p>	
<p><b><i>Qualifications, Experience and Knowledge</i></b></p> <ul style="list-style-type: none"> <li>• If not held will be required to register on the Children's Workforce Development Diploma level 3 and achieve within 6 months of being confirmed in post.</li> <li>• Must have a minimum of 6 months experience of working with children, young people or adults, either in a voluntary, work or other relevant setting.</li> <li>• Basic knowledge of the Children Act 1989.</li> <li>• Must have an understanding of the safeguarding issues which may impact on people in care.</li> </ul>	<p><b><i>Personal and Professional Attributes:</i></b></p> <ol style="list-style-type: none"> <li>1. Commitment to self development and training. Including a willingness to undertake training as identified (particularly Level 3 qualifications).</li> <li>2. Ability to demonstrate your own resilience in dealing with challenging situations and work with children and young people to effect positive change</li> <li>3. Excellent time-keeping.</li> </ol>

- Must have an understanding of physical, emotional, cultural, racial and individual needs in a residential setting.
- Must have an understanding, awareness of & commitment to equality issues.
- Must have some knowledge of, and an ability to manage challenging behaviour.
- Ability to engage and provide children and young people to develop interests and skills in a range of social activities.
- Must hold a full driving licence (not required at all homes)

4. Able to demonstrate patience, flexibility, integrity, resilience, enthusiasm and sensitivity within good parenting principles and present as a good role model for young people.
5. Must be able to work on a rostered basis, including weekend and unsociable hours, which may include sleeping-in duties, bank holiday working and awake night duties.

***Role Dimensions***

1. Working within one of our mainstream residential homes
2. No financial responsibilities
3. No line management responsibilities